



300 Blank Street  
P.O. Box 770  
Bluefield, WV 24701

December 17, 2003

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DEC 18 2003

TRIPLEX AND M. AUTHORITY  
TELECOM REGULATORY DIVISION

Ms. Darlene Standley  
Deputy Chief of Telecommunications  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

Dear Darlene:

1327

03-00645

Attached are an original and three copies of a Citizens Telecommunications Company of the Volunteer State tariff filing for review and approval by the Tennessee Regulatory Authority.

Citizens Telecommunications Company of The Volunteer State  
GENERAL CUSTOMER SERVICES TARIFF

TOC - Fourth Revised Page 3  
Index - Second Revised Page 5  
Section 48 - Second Revised Page 1  
Section 50 - Third Revised Page 1

The purpose of this filing is to remove Voice Mail and Voice Messaging from our tariff.

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this filing, please call John Martin at (304) 325-1526 or myself at (304) 325-1216.

Sincerely,

J. Michael Swatts  
State Regulatory Director - South

Enclosure

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**Citizens Telecommunications Company  
Of The Volunteer State L.L.C.**

**Citizens Telecommunications Company  
of the Volunteer State L.L.C.**

48. Reserved for Future Use

**SUBJECT INDEX**

**SUBJECT**

Speed Calling

Tampering with Equipment

Telephone Numbers

Termination of Service

Three Way Calling

Toll Service

Trip Charge

Underground Facilities

Use of Profane Language

Vacation Rate

Wide Area Telephone Service (WATS)

(D)

(D)